

**COMPLAINT FORM**

Buyer

|  |  |
| --- | --- |
| Name and surname |  |
| Order or invoice number |  |
| Order shipping date |  |
| Contact e-mail |  |
| Contact telephone number |  |

Seller

|  |  |
| --- | --- |
| Company | Domino Company s.r.o. |
| Headquarters | Dukelská 133, 739 91, Jablunkov |
| CIN / VAT ID | 02249481 / CZ02249481 |
| E-mail | info@dominomoda.cz |
| E-shop | www.dominomoda.cz |
| **Delivery address** | **Domino Móda, Mariánské náměstí 28, 739 91 Jablunkov, Czech republic** |

Complained product:

|  |  |
| --- | --- |
| **Product name** | **Description of the defect** |
|  |  |

**To be filled in by the seller**

Complaint acceptance date: ………………………………………..

Stamp and signature of the seller: …………………………………………

Complaint settlement date: …………………………………………

Method of handling the complaint: repair
exchange
money back
complaint not accepted